





# Investor update

Q4 & FY 2022-23



# Birlasoft's FY 23 Revenue up 16% YoY to ₹ 47,948 Mn

Strong cash flow generation, DSO improves further to 53 days

## Q4FY23 revenues (ex Invacare) up 3.1% Q-on-Q in constant currency terms

Board recommends final dividend of Rs 2 per share

**Pune (India), May 08, 2023**: Birlasoft, a part of the USD 2.8 billion diversified **CK Birla Group**, reported its audited consolidated financial results for the fourth quarter and year ended March 31, 2023.

**Mr. Angan Guha, Chief Executive Officer and Managing Director,** Birlasoft, said, "We are pleased to report a strong operating quarter with robust revenue and EBITDA margin performances in continuing business. Deal signings during the quarter at \$286 million TCV have been the best during the year under review. The solid fundamentals of our business, the investments being made in enhancing our capabilities, and the momentum with which we are entering the new financial year positions us well to meet the challenges of an increasingly uncertain macroeconomic environment and shifts in customer priorities going forward."

"Revenues for the financial year FY'23 have grown 16.1% to Rs 47,948 million, and cash flow from operations were 100% of adjusted EBITDA on the back of sustained focus on collections resulting in best-in-class DSO of 53 days. We have ended the year with a robust balance sheet and believe that a restructured organisation, sharper focus, and disciplined execution should position us well to successfully navigate through the prevalent macroeconomic environment," said Ms Kamini Shah, Chief Financial Officer, Birlasoft.

#### Key Financial highlights for Q4 FY23

#### in INR (₹)

- Revenue up 3.2% QoQ during the quarter (excluding Invacare revenues recorded in Q3FY23) at ₹ 12,264 M
- EBITDA at ₹ 1,670 M; up 5.4% QoQ, EBITDA margin at 13.6%
- PAT at ₹ 1,122 M, translating to basic EPS (not annualized) of ₹4.07

#### in US\$

- Revenue at \$149.1 M: Up 3.3% QoQ & up 6.4% YoY (after excluding Invacare revenues recorded in preceding periods)
- In <u>constant currency terms</u>, revenues up 3.1% QoQ (after excluding revenues recorded in preceding quarter)
- EBITDA at \$ 20.3 M, EBITDA margin at 13.6%, up 20 bps QoQ
- PAT at \$ 13.6 M

#### Key Financial highlights for the full financial year FY'23

#### in INR (₹)

- Revenue at ₹ 47,948 M, up 16.1% YoY
- EBITDA at ₹ 6,715 M; EBITDA margin at 14.0% (ex. one-time provision)
- PAT at ₹ 3,316 M, translating to basic EPS of ₹11.96

#### in US\$

- Revenue at \$594.9 M; up 7.2% YoY
- In Constant Currency (CC), revenue was up 9.1% YoY
- EBITDA at \$ 84.0 M, EBITDA margin at 14.0% (ex. one-time provision)
- PAT at \$ 41.6 M

**Note**: EBITDA and EBITDA margin comparisons exclude one-time provision created in Q3FY23.

EBITDA and PAT reported for FY'23 reflect the impact of a one-time provision amounting to INR 1,510.14 million created in Q3FY'23 against the outstanding receivables and contract assets pertaining to Invacare Corporation, a

customer in the US that had filed a petition for relief under Chapter 11 of Bankruptcy Code in the United States Bankruptcy Court on Feb. 01, 2023.

#### Dividend

- The Board of Directors recommended a final dividend of Rs 2 per share
  - o This follows an interim dividend of Rs 1.50 per share paid out in November 2022
  - The company had also concluded a share buyback during the year under review amounting to approx. Rs 4750 million (incl. taxes).

#### Inititiatives to build a growth-oriented organisation

- Organisation structure re-vamped for greater synergies, efficiencies, and predictability
  - Operations aligned by Verticals
  - o Single unified delivery organization for the company
  - Horizontals/Service Lines to focus on go-to-market, large deals, capability & capacity building, technology excellence, pre-sales, and solutions building, with incremental investments to be centred on focus segments/areas
- Reinforcement of front-end team and back-end leadership with a judicious mix of external hires and internal promotions
- Organizational re-design to optimize for greater accountability and swifter action, entailing culture transformation initiatives around six tenets: High "Say-Do" Ratio, Be Bold, Customer Centricity, Quick Decision-making, Employee Centricity, and Organization First

### Other operating highlights

- Growth during the year under review (FY'23) driven by a healthy mix of revenues from both emerging tech and enterprise solutions engagements
  - Business & Technology Transformation (which includes Digital) up 19.2% YoY
  - Top 10 customers grew by 17.0%, Top 20 grew by 11.6%
- Signed deals of TCV \$ 286 M during the quarter
  - o TCV new deal wins of \$ 114 M and renewals of \$ 172 M
- Active Client Count at 288 in Q4, reflecting intent to rationalise 'tail'
  - >\$1 M customers at 83, up by 3 YoY
  - > \$ 5 M customers at 26, up by 1 YoY
  - Top clients led growth in Q4FY23: Revenue from Top 5, Top 10 and Top 20 clients grew
     YoY by 11.6%, 8.6% and 6.1% respectively
- Cash & Cash equivalents of \$ 137.3 M in Q4 FY23 versus \$ 121.1 M in Q3 FY23
  - In rupee terms, cash and cash equivalents increased to ₹ 11,278 M at the end of Q4FY'23 from ₹ 10,015 M at the end of the preceding quarter



- DSO continues to be best-in-class at 53 days, reflecting the quality of services being delivered to customers
- Workforce strength of 12,193 as at 31<sup>st</sup> March 2023, attrition improves further to 22.1% during Q4FY'23 (from 25.5% a quarter ago and 29.4% a year ago)
- A new Delivery Centre in Coimbatore with 250 seating capacity operationalized during the quarter, enabling access to an emerging lower-cost tech talent hub, as part of ongoing investments in enhancing emerging technologies capability.
- Last month, the company's wholly-owned subsidiary Birlasoft Solutions Inc. (BSI) entered into a Settlement and Mutual Release Agreement with its customer, Invacare Corp (Invacare). This Agreement follows consultations after the filing of voluntary Chapter 11 proceedings under the US Bankruptcy Code by Invacare on February 1, 2023. The Bankruptcy & Reorganization proceedings were filed by Invacare Corp in Houston, Texas and a global reorganization plan was filed, wherein Invacare and BSI terminated the Master IT Services Agreement (MITSA) in January 2023. As per the Settlement Agreement approved on April 24, 2023, parties have mutually provided releases and waiver from claims. BSI would receive \$2 million for Disengagement Services ending on May 31, 2023.

#### Deal wins for the quarter

- Signed a Master Data Management engagement for a Europe-based Lifesciences major
- Received a large renewal from an existing BFSI vertical customer in the payments space in the US geo
- Awarded business for Business Applications and Infra support from a key existing BFSI customer
- Secured an Enterprise Solutions engagement renewal from a US-based F500 organisation in the BFSI vertical
- Won a SAP S4 Hana implementation program for an international airport in the APAC region
- Selected by a leading US tech company to displace existing tier 1 competitor for additional business to provide Application Managed Services (AMS)
- Chosen by a US-based manufacturing firm for renewal of ERP Application Support
- Engaged with a UK-based leading payment service provider for the digital asset economy on AML (Anti-money laundering) transaction management

### Awards & Recognitions

- Birlasoft is Great Place to Work Certified for the second consecutive year
- Birlasoft recognized in the Leadership Zone in Zinnov Zones' Intelligent Automation Services H1–
   2023



 Birlasoft recognized as a "Product Challenger" and "Contender" in ISG Provider Lens™ study 'Microsoft Cloud Ecosystem 2023

- Birlasoft recognized in the Booming 15 category globally for 10th time overall and for the Americas region for 12 consecutive quarters according to the 1Q 2023 Global ISG Index™.
- Birlasoft identified as a Leader in the 'Salesforce Ecosystem Partners 2023' ISG Provider Lens™
  Study for 'Implementation Services for Core Clouds Midmarket' and 'Managed Application
  Services for Midmarket' quadrants in the US.
- Birlasoft listed in the Forrester's Salesforce Consulting Services Landscape, Q1 2023 for the Small \$20M-\$65M category.
- Birlasoft recognized as an Aspirant in Everest Group Digital Transformation Consulting Services
   PEAK Matrix® Assessment 2023
- Birlasoft recognized as a 'Rising Star' in Life Sciences Digital Services 2022 ISG Provider Lens™ Study- Global for 'MedTech Digital Transformation' quadrant.
- Birlasoft recognized as "Challenger" in Avasant's Intelligent Automation Services 2022-2023 RadarView study.
- Birlasoft positioned as a Rising Star in the 'Enterprise Service Management 2023' ISG Provider Lens™ Study - U.S. for 'ESM Consulting Services' quadrant.
- Birlasoft has been declared Finalist in the 13th Edition of Aegis Graham Bell Awards under two categories Innovation in Manufacturing and Innovation in Digital
- Birlasoft's annual report conferred with Platinum Award at LACP 2021/22 Vision Awards and also won Technical Achievement Award

# **About Birlasoft**

#### **Challenge The Norm**

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion dollar diversified The **CK Birla Group**, Birlasoft, with its 12,000+ professionals, is committed to continuing its 161-year heritage of building sustainable communities. For further information, visit <a href="https://www.birlasoft.com">www.birlasoft.com</a>.

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# **FACT SHEET**

Q4 & FY 2022-23

FY23 INR Revenue up 16.1% YoY

Top 10 Client Rev up 17% in FY23

\$ 869 M TCV Deal wins in FY23

# **Key Financial Metrics**

Key Financial Metrics - Q4 FY23				Grow	th (%)
Rey Financial Metrics - Q4 F123				QoQ	YoY
Constant Currency (CC) Revenue growth d	uring Q4 FY23 (	comparisons ex	of Invacare)	3.1%	8.0%
Financials \$ M	Q4 FY22	Q3 FY23	Q4 FY23	Grow	th (%)
Fillaliciais \$ ivi	Q4F1ZZ	Q3 F123	Q4 F125	QoQ	YoY
Revenue \$ M	146.4	148.4	149.1	0.5%	1.8%
EBITDA Margin* %	15.8%	13.4%	13.6%		
EBIT Margin %	14.0%	-1.1%	11.9%		
Effective Tax Rate %	23.4%	-	19.7%		
PAT\$M	17.7	(2.0)	13.6		
PAT - Net Profit Margin %	12.1%	-1.3%	9.1%		
EPS - Earnings Per Share (In ₹)					
Basic₹	4.73	(0.59)	4.07		
Diluted ₹	4.68	(0.59)	4.02		
Days Sales Outstanding - Billed	58	55	53		

<sup>\*</sup> before one-time provision in Q3FY23

Key Financial Metric	Growth (%) YoY		
Constant Currency Revenue growth during	g FY23 (YoY ex o	f Invacare)	11.5%
Financial \$ M	FY22	FY23	Growth (%) YoY
Revenue \$ M	555.2	594.9	7.2%
EBITDA Margin* %	15.5%	14.0%	
EBIT Margin %	13.6%	9.1%	
Effective Tax Rate %	24.8%	25.0%	
PAT\$M	62.3	41.6	
PAT - Net Profit Margin %	11.2%	6.9%	
EPS - Earnings Per Share (In ₹)			
Basic₹	16.63	11.96	
Diluted ₹	16.43	11.92	
Days Sales Outstanding - Billed	58	53	

<sup>\*</sup> before one-time provision in Q3FY23

# **Key Operating Metrics**

# Revenues by

Client Geography	Quarter Ended			
	Q4 FY22	Q3 FY23	Q4 FY23	
Americas	82.2%	83.7%	85.3%	
Europe	11.2%	10.3%	9.0%	
Rest of the World	6.6%	6.0%	5.7%	
Total	100.0%	100.0%	100.0%	

Revenue by Industry Verticals	Quarter Ended			
Revenue by industry verticals	Q4 FY22	Q3 FY23	Q4 FY23	
Manufacturing	46.1%	46.1%	47.1%	
BFSI	17.2%	20.1%	20.5%	
Energy & Utilities	15.1%	13.9%	14.9%	
Lifesciences	21.6%	19.9%	17.6%	
Total	100.0%	100.0%	100.0%	

Revenue by Service Offerings	Quarter Ended			
Revenue by Service Offerings	Q4 FY22	Q3 FY23	Q4 FY23	
Business & Technology Transformation	36.5%	42.2%	42.6%	
Enterprise Solutions	40.9%	35.1%	35.8%	
Cloud & Base Services	22.6%	22.8%	21.6%	
Total	100.0%	100.0%	100.0%	

Davience by Contract Time	Quarter Ended			
Revenue by Contract Type	Q4 FY22	Q3 FY23	Q4 FY23	
Time & Material	39.3%	39.2%	38.3%	
Fixed Price, Fixed Monthly	60.7%	60.8%	61.7%	
Total	100.0%	100.0%	100.0%	

Povenue Miv	Quarter Ended		
Revenue Mix	Q4 FY22	Q3 FY23	Q4 FY23
Onsite	50.1%	48.9%	48.6%
Offshore	49.9%	51.1%	51.4%
Total	100.0%	100.0%	100.0%

Deal Wins - New	Q4 FY22	Q3 FY23	Q4 FY23
Total Contract Value (TCV) - in \$ M	125	102	114

Currency Mix of Revenue	Quarter Ended			
	Q4 FY22	Q3 FY23	Q4 FY23	
USD	84.5%	84.9%	86.3%	
GBP	1.5%	1.7%	2.1%	
EUR	5.2%	5.0%	3.3%	
Others	8.7%	8.4%	8.4%	
Total	100.0%	100.0%	100.0%	

Evokopao Poto /=/IJC ¢\	Quarter Ended		
Exchange Rate (₹/US\$)	Q4 FY22	Q3 FY23	Q4 FY23
Period Average	75.22	82.33	82.26
Period End	75.79	82.72	82.17



Client Date	Quarter Ended			
Client Data	Q4 FY22	Q3 FY23	Q4 FY23	
No of Active Clients	296	299	288	
Clients added - QoQ	11	(2)	(11)	
No of million \$ clients (LTM)				
US\$ 1mn+ Clients	80	83	83	
US\$ 5mn+ Clients	25	24	26	
US\$ 10mn+ Clients	13	13	13	
Client Contribution to Revenue (LTM)				
Top 5	29.9%	31.7%	32.8%	
Top 10	45.7%	47.9%	48.7%	
Top 20	61.3%	64.1%	63.9%	

LTM - last twelve months

Headcount Metrics	Quarter Ended			
	Q4 FY22	Q3 FY23	Q4 FY23	
Total Headcount	12,204	12,530	12,193	
Technical	11,033	11,386	11,043	
Sales & Support	1,171	1,144	1,150	
Women Employees	2,775	2,943	2,852	
Attrition* (LTM)	29.4%	25.5%	22.1%	
Utilization	85.2%	84.0%	84.8%	

<sup>\*</sup>adjusted for < 6 months exits

Hedge Book	Quarter Ended					
	Q4 FY22	Q3 FY23	Q4 FY23			
USD Mn	93.9	99.3	92.0			
Average rate in ₹	77.5	81.5	82.9			
GBP Mn	5.0	6.1	6.5			
Average rate in ₹	105.0	95.0	97.7			
Euro Mn	2.8	6.4	6.4			
Average rate in ₹	90.6	85.1	87.0			

# Consolidated Income Statement for the quarter ended March 31, 2023

Particulars					
Quarter ended	31-Mar-22	31-Dec-22	31-Mar-23	0-0	VoV
	Audited	Unaudited	Audited	QoQ	YoY
Revenue from operations	146.4	148.4	149.1	0.5%	1.8%
Expenses					
Employee benefits	83.7	88.9	88.7		
Other expenses	39.5	39.6	40.1		
EBITDA (excl. one-time prov.)	23.2	19.9	20.3	2.0%	-12.5%
EBITDA Margin %	15.8%	13.4%	13.6%	20 bps	-223 bps
One-time provision	-	19.0	-		
EBITDA	23.2	0.9	20.3	2067.0%	-12.5%
EBITDA Margin %	15.8%	0.6%	13.6%	1301 bps	-223 bps
Depreciation & amortization	2.7	2.6	2.5		
EBIT	20.5	(1.7)	17.7	1144.0%	-13.6%
EBIT Margin %	14.0%	-1.1%	11.9%	1302 bps	-213 bps
Other income (net)	3.0	1.5	(0.3)		
Finance costs	0.5	0.7	0.5		
Profit before tax (PBT)	23.1	(0.8)	17.0	2147.1%	-26.4%
Total tax expense	5.4	1.2	3.3		
Profit for the period (PAT)	17.7	(2.0)	13.6	786.2%	-22.8%
PAT Margin %	12.1%	-1.3%	9.1%	1049 bps	-292 bps

Particulars					
Quarter ended	31-Mar-22	31-Dec-22	31-Mar-23	0-0	V-V
	Audited	Unaudited	Audited	QoQ	YoY
Revenue from operations	11,014	12,219	12,264	0.4%	11.3%
Expenses					
Employee benefits expense	6,297	7,320	7,294		
Other expenses	2,972	3,316	3,300		
EBITDA (excl. one-time prov.)	1,745	1,584	1,670	5.4%	-4.3%
EBITDA Margin %	15.8%	13.0%	13.6%	65 bps	-223 bps
One-time provision	-	1,510	-		
EBITDA	1,745	74	1,670	2168.8%	-4.3%
EBITDA Margin %	15.8%	0.6%	13.6%	1301 bps	-223 bps
Depreciation & amortization	200	210	210		
EBIT	1,546	(136)	1,460	1170.7%	-5.5%
EBIT Margin %	14.0%	-1.1%	11.9%	1302 bps	-213 bps
Other income (net)	226	124	(23)		
Finance costs	36	56	40		
Profit before tax (PBT)	1,736	(68)	1,397	2145.4%	-19.5%
Total tax expense	407	95	276		
Profit for the period (PAT)	1,329	(164)	1,122	785.6%	-15.6%
PAT Margin %	12.1%	-1.3%	9.1%	1049 bps	-292 bps



Q4 & FY'23 Investor Update

# Consolidated Income Statement for the year ended March 31, 2023

Particulars	in \$ M				in ₹ M	
Year ended	31-Mar-22	31-Mar-23	YoY	31-Mar-22	31-Mar-23	YoY
	Audited	Audited		Audited	Audited	
Revenue from operations	555.2	594.9	7.2%	41,304	47,948	16.1%
Expenses						
Employee benefits expense	318.4	348.9	9.6%	23,689	28,131	18.8%
Other expenses	150.7	162.0	7.5%	11,214	13,102	16.8%
EBITDA (excl. one-time prov.)	86.0	84.0	-2.3%	6,401	6,715	4.9%
EBITDA Margin %	15.5%	14.0%	-149 bps	15.5%	14.0%	-149 bps
One-time provision		19.0			1,510	
EBITDA	86.0	65.1	-24.4%	6,401	5,205	-18.7%
EBITDA Margin %	15.5%	10.9%	-464 bps	15.5%	10.9%	-464 bps
Depreciation & amortization	10.3	10.2		765	823	
EBIT	75.7	54.9	-27.6%	5,636	4,382	-22.3%
EBIT Margin %	13.6%	9.1%	-451 bps	13.6%	9.1%	-451 bps
Other income (net)	8.9	2.9		662	228	
Finance costs	1.7	2.3		130	186	
Profit before tax (PBT)	82.9	55.4	-33.1%	6,167	4,424	-28.3%
Total tax expense	20.6	13.9		1,530	1,108	
Profit for the period (PAT)	62.3	41.6	-33.3%	4,636	3,316	-28.5%
PAT Margin %	11.2%	6.9%	-431 bps	11.2%	6.9%	-431 bps

Average \$/₹ rate of ₹74.4 for FY22 and ₹80.6 for FY23

### **Consolidated Balance Sheet Statement**

Dantiaulaus as at		\$ M		₹M			
Particulars as at	31-Mar-22	31-Dec-22	31-Mar-23	31-Mar-22	31-Dec-22	31-Mar-23	
ASSETS	(Audited)	(Unaudited)	(Audited)	(Audited)	(Unaudited)	(Audited)	
Non-current assets							
Property, plant and equipment	19.4	17.5	17.3	1,468	1,447	1,423	
Right-of-use assets	14.7	12.0	11.0	1,116	994	902	
Capital work-in-progress	0.2	0.6	0.8	17	49	65	
Goodwill	60.3	59.4	59.6	4,568	4,912	4,896	
Other intangible assets	1.2	1.1	1.7	94	89	138	
Intangible assets under development	0.2	0.6	-	11	49	-	
Financial assets							
Investments	7.1	7.8	9.0	541	641	741	
Other financial assets	2.1	3.4	3.3	162	280	273	
Income tax assets (net)	6.2	5.2	6.0	471	430	493	
Deferred tax assets (net)	12.1	15.0	14.2	920	1,239	1,171	
Other non-current assets	1.8	1.0	0.9	133	82	74	
Current assets							
Financial assets							
Investments	103.7	40.5	59.5	7,861	3,347	4,890	
Trade receivables							
Billed	89.9	99.2	89.0	6,812	8,202	7,316	
Unbilled	22.1	17.6	21.4	1,676	1,458	1,755	
Cash and cash equivalents	38.3	66.7	56.8	2,906	5,519	4,669	
Other balances with banks & deposits	12.2	4.9	10.5	922	404	866	
Other financial assets	2.7	0.4	0.7	203	31	60	
Other current assets	52.2	29.1	26.1	3,954	2,411	2,141	
TOTAL ASSETS	446.4	381.8	387.9	33,833	31,584	31,873	



5		\$ M		₹M			
Particulars as at	31-Mar-22	31-Dec-22	31-Mar-23	31-Mar-22	31-Dec-22	31-Mar-23	
	(Audited)	(Unaudited)	(Audited)	(Audited)	(Unaudited)	(Audited)	
EQUITY AND LIABILITIES							
Equity share capital	7.4	6.6	6.7	559	547	550	
Other equity	333.5	272.2	291.3	25,272	22,518	23,933	
Liabilities - Non-current							
Financial liabilities							
Lease liabilities	12.0	9.1	8.1	912	754	662	
Provisions	6.5	7.6	5.9	492	629	487	
Current liabilities							
Financials Liabilities							
Trade payables	27.6	26.5	28.2	2,095	2,195	2,314	
Lease liabilities	4.2	4.2	4.3	317	347	356	
Other financial liabilities	22.8	15.4	16.7	1,725	1,276	1,369	
Other current liabilities	22.7	30.6	15.0	1,723	2,535	1,235	
Provisions	5.2	6.6	7.8	396	546	639	
Income tax liabilities (net)	4.5	2.9	4.0	342	237	326	
TOTAL EQUITY AND LIABILITIES	446.4	381.8	387.9	33,833	31,584	31,873	

\$/₹ rate of ₹75.8 for Mar 31, 2022, ₹82.7 for Dec 31, 2022 and ₹82.2 for Mar 31, 2023

### Consolidated Cash Flow Statement for Q4 FY23

Particulars		ar-22	31-Dec-22		31-Mar-23	
		\$ M	₹M	\$ M	₹M	\$ M
Profit before tax	1,736	23.1	(68)	(0.8)	1,397	17.0
Items to reconcile profit before tax to net cash flows			, ,	` '	_	
Add: non cash items						
Depreciation of property, plant and equipment & amortization of						
intangible assets	200	2.7	210	2.6	210	2.5
Allowance for doubtful debts-trade receivables (net of recoveries)	(0)	(0.0)	1,622	19.7	(322)	(3.9
Share based compensation expenses	50	0.7	50	0.6	135	1.6
Unrealized foreign exchange loss/ (gain)	198	2.6	167	2.0	(45)	(0.5)
Interest on lease liabilities	25	0.3	23	0.3	21	0.3
Less: interest & other items						
Interest income	(81)	(1.1)	(21)	(0.3)	(69)	(0.8)
Others	(32)	(0.4)	(31)	(0.4)	(15)	(0.2)
Operational cash profit	2,095	27.8	1,950	23.7	1,311	15.9
Movements in working capital	(581)	(7.7)	920	11.2	266	3.2
Cash generated from operations	1,514	20.2	2,870	34.9	1,577	19.2
Income tax (paid) / received	(540)	(7.1)	(372)	(4.5)	(233)	(2.8)
Net cash flow (used in)/from investing activities	(1,208)	(15.9)	(371)	(4.5)	(1,695)	(20.6
Net cash flow (used in) financing activities	(30)	(0.4)	(471)	(5.7)	(37)	(0.5
Balance cash Flow	(264)	(3.3)	1,656	20.1	(388)	(4.7
Total increase/(decrease) in cash balance	(264)	(3.3)	1,656	20.1	(388)	(4.7
Opening cash balance	4,092	56.1	4,266	51.6	5,923	72.1
Foreign exchange fluctuation	-	(2.3)	-	(0.3)	-	0.1
Total cash balance	3,828	50.5	5,923	71.4	5,535	67.5

Average \$/₹ rate of ₹75.2 for Q4 FY22, ₹82.3 for Q3 FY23 and ₹82.3 for Q4 FY23

# Q4 FY23 Earnings Conference Call on 8th May 2023 at 7:00 p.m. (IST)

#### **Dial in Information**

India 19:00 hours IST; Hong Kong / Singapore 21:30 hours; London 14:30 hours; New York 9:30 hours

Universal Dial In	India	+91 22 6280 1179				
	India	+91 22 7115 8840				
India National Toll Free	India	1 800 120 1221				
International Toll Free	Argentina	0080014243444				
	Australia	1800053698				
	Belgium	0080014243444				
	Canada	01180014243444				
	China	4008428405				
	France	0800914745				
	Germany	0080014243444				
	Hong Kong					
	Italy	0080014243444				
	Japan	00531161110				
	Netherlands					
	Poland	008001124248				
	Singapore	8001012045				
	South Korea					
	Sweden	0080014243444				
	Thailand	00180014243444				
	UK	08081011573				
	USA	18667462133				
Playback Start Date: 8th May 2023	Playback Cod	le: 69982				
Playback End Date: 10 <sup>th</sup> May 2023	Dial-in Numbe	<b>Dial-in Number:</b> India (+91 22 7194 5757)				

#### Disclaimer.

Some of the statements in this update that are not historical facts are forward-looking statements. These forward-looking statements include our financial and growth projections and statements concerning our plans, strategies, intentions, and beliefs relating to our business and the markets in which we operate. These statements are based on available information, and we assume no obligation to update these statements as circumstances change. There are risks and uncertainties that could cause actual events to differ materially from these forward-looking statements. These risks include but are not limited to, the level of market demand for our services, the highly-competitive market for the types of services that we offer, market conditions that could cause our customers to reduce their spending for our services, our ability to create, acquire and build new businesses and to grow our existing businesses, our ability to attract and retain qualified personnel, currency fluctuations and market conditions in India and elsewhere around the world, and other risks not specifically mentioned herein but those that are common to the industry.

